



## DBTAC: SOUTHEAST ADA CENTER

A Project of the Burton Blatt Institute at Syracuse University

# Emergency Preparedness and Disability Resources

March 2009

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## Answers to ADA Questions

### **DBTAC: Southeast ADA Center**

*A project of Burton Blatt Institute at Syracuse University*

1-800-949-4232 (voice/TTY)

Email: [sedbtacproject@law.syr.edu](mailto:sedbtacproject@law.syr.edu)

Website: [www.sedbtac.org](http://www.sedbtac.org)

The DBTAC: Southeast ADA Center—a project of the Burton Blatt Institute at Syracuse University—is one of ten regional resource centers funded by the National Institute on Disability and Rehabilitation Research (NIDRR) of the U.S. Department of Education. Our purpose is to provide accurate ADA information, informal technical assistance and training on the ADA to employers, business, government, and people with disabilities.

**All calls are confidential!**

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## General ADA Information

### **Resources from the DBTAC: National Network of ADA Centers**

#### **ADA Document Portal**

[www.dbtac.vcu.edu/adaportal/](http://www.dbtac.vcu.edu/adaportal/)

The ADA Document Portal consists of more than 7,400 documents. Users may search the collection by topic or by entering keywords.

#### **ADA Legal Updates and Issues**

[www.sedbtac.org/legalissues.php?idpg=14](http://www.sedbtac.org/legalissues.php?idpg=14)

In partnership with the DBTAC: Southeast ADA Center, the Burton Blatt Institute (BBI) analyzes ADA-related legal and policy developments relevant to civil rights protections and the impact of court decisions in the Southeast Region.

#### **ADA Publication List**

[www.sedbtac.org/ada/publications/PUBlist.doc](http://www.sedbtac.org/ada/publications/PUBlist.doc)

An annotated Publication List distributed by the DBTAC: Southeast ADA Center.

#### **ADA Training Resource Center**

[www.adacourse.org](http://www.adacourse.org)

This comprehensive site features ADA training materials, including Case Law, Case Studies, Handouts, Statistics & Quotes, and TIPS Sheets, plus information on other training opportunities such as audioconferences, webcourses, distance learning, and in-person events.

## **TIPS: Technical Information Perspectives and Solutions**

[www.sedbtac.org/ada/training/trainingTemplate.php?ref=FS](http://www.sedbtac.org/ada/training/trainingTemplate.php?ref=FS)

Fact sheets that provide accurate information on issues and concerns related to the ADA.

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## **Publications from the U.S. Department of Justice and the U.S. Access Board**

### **Project Civic Access**

[www.ada.gov/civicac.htm](http://www.ada.gov/civicac.htm)

A wide-ranging effort by the U.S. Department of Justice to ensure that counties, cities, towns, and villages comply with the ADA by eliminating physical and communication barriers that prevent people with disabilities from participating fully in community life. The Department has conducted reviews of facilities in 50 states, as well as Puerto Rico and the District of Columbia, and has posted the settlement agreements to help additional communities come into compliance with the Act.

### **Additional Resources:**

#### **Civic Access Fact Sheet**

[www.ada.gov/civicfac.htm](http://www.ada.gov/civicfac.htm)

#### **Cities and Counties: Solving Common ADA Problems**

[www.ada.gov/civiccommonprobs.htm](http://www.ada.gov/civiccommonprobs.htm)

#### **Tool Kit for State and Local Governments**

[www.ada.gov/pcatoolkit/toolkitmain.htm](http://www.ada.gov/pcatoolkit/toolkitmain.htm)

### **Title II Technical Assistance Manual (1993) and Supplement (1994)**

A 56-page manual that explains in lay terms what State and local governments must do to ensure that their services, programs, and activities are provided to the public in a nondiscriminatory manner. Many examples are provided for practical guidance.

(Spanish edition also available)

**Manual** [www.ada.gov/taman2.html](http://www.ada.gov/taman2.html)

**Supplement** [www.ada.gov/taman2up.html](http://www.ada.gov/taman2up.html)

### **Title II Highlights**

[www.ada.gov/t2hlt95.htm](http://www.ada.gov/t2hlt95.htm)

An eight-page outline of the key requirements of the ADA for State and local governments. This publication provides detailed information in bullet format for quick reference. (Spanish edition also available)

### **ADA Guide for Small Towns**

[www.ada.gov/smtown.htm](http://www.ada.gov/smtown.htm) (HTML) and [www.ada.gov/smtown.pdf](http://www.ada.gov/smtown.pdf) (PDF)

A 21-page guide that presents an informal overview of some basic ADA requirements and provides cost-effective tips on how small towns can comply with the ADA.

## **The ADA and City Governments: Common Problems**

[www.ada.gov/comprob.htm](http://www.ada.gov/comprob.htm) (HTML) and [www.ada.gov/comprob.pdf](http://www.ada.gov/comprob.pdf) (PDF)

A nine-page document that contains a sampling of common problems shared by city governments of all sizes, provides examples of common deficiencies, and explains how these problems affect persons with disabilities.

## **U.S. Access Board Technical Bulletins**

The U.S. Access Board is an independent Federal agency devoted to accessibility for people with disabilities. The Board is a leading source of information on accessible design, as it develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and enforces accessibility standards that cover federally funded facilities.

- **Assistive Listening Systems (ALS)**

- [www.access-board.gov/adaag/about/bulletins/als-index.htm](http://www.access-board.gov/adaag/about/bulletins/als-index.htm)

- Consumers: [www.access-board.gov/adaag/about/bulletins/als-a.htm](http://www.access-board.gov/adaag/about/bulletins/als-a.htm)

- Installers: [www.access-board.gov/adaag/about/bulletins/als-b.htm](http://www.access-board.gov/adaag/about/bulletins/als-b.htm)

- Providers: [www.access-board.gov/adaag/about/bulletins/als-c.htm](http://www.access-board.gov/adaag/about/bulletins/als-c.htm)

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## **General Resources**

### **Access Board: Resources on Emergency Evacuation and Disaster Preparedness**

[www.access-board.gov/evac.htm](http://www.access-board.gov/evac.htm)

### **DisasterHelp.Gov**

<https://disasterhelp.gov/portal/jhtml/index.jhtml>

### **Emergency Info Online: A Resource Directory for Emergency Preparedness, Response, Recovery, and Accessible Communications**

[www.emergencyinfoonline.org/eas/index.php](http://www.emergencyinfoonline.org/eas/index.php)

### **Resource Alert: Emergency Preparedness**

<http://web1.ctaa.org/webmodules/webarticles/anmviewer.asp?a=721&z=37>

### **Church World Service Emergency Response Program --- Disaster & Disability**

[www.cwserp.org/congregations/disability/](http://www.cwserp.org/congregations/disability/)

Disaster preparedness in the faith community includes persons with disabilities.

### **Citizen Corps**

[www.citizencorps.gov](http://www.citizencorps.gov)

Citizen Corps focuses on emergency planning and preparedness through personal responsibility and community involvement.

- **List of Citizen Corps Partners Including Disability Organizations**  
[www.citizencorps.gov/programs/partners.shtm](http://www.citizencorps.gov/programs/partners.shtm)

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## Webcasts

A **webcast** is a media file distributed over the Internet using streaming media technology. A webcast may either be distributed live or on demand. (Source: Wikipedia.com)

The ILRU (Independent Living Research Utilization) webcasts are fully accessible to individuals with disabilities.

### **Webcast: Disaster Preparedness for Individuals with Disabilities**

[www.ilru.org/html/training/webcasts/handouts/2006/12-13-JB/](http://www.ilru.org/html/training/webcasts/handouts/2006/12-13-JB/)

### **Webcast: Disaster Preparedness**

[www.ilru.org/html/training/webcasts/archive/2008/07-01-LF.html](http://www.ilru.org/html/training/webcasts/archive/2008/07-01-LF.html)

Presented by Lex Frieden on July 1, 2008

### **Webcast: Part II: Preparing Your Organization for an Emergency**

[www.ilru.org/html/training/webcasts/archive/2008/06-25-CIL-NET.html](http://www.ilru.org/html/training/webcasts/archive/2008/06-25-CIL-NET.html)

Presented by Jeff Sheen and Christy Dunaway on June 25, 2008

### **Webcast: Part I: Assisting Individuals to Prepare for an Emergency**

[www.ilru.org/html/training/webcasts/archive/2008/06-23-CIL-NET.html](http://www.ilru.org/html/training/webcasts/archive/2008/06-23-CIL-NET.html)

Presented by Richard Petty and Jeff Sheen on June 23, 2008

### **Webcast: 'Disaster Lights' & 'Disaster Heavies:' Relevant Emergency Preparedness Information for People with Disabilities, Part I**

[www.ilru.org/html/training/webcasts/archive/2007/11-09-JK.html](http://www.ilru.org/html/training/webcasts/archive/2007/11-09-JK.html)

Presented by June Kailes, Disability Policy Consultant on November 9, 2007

### **Webcast: 'Disaster Lights' & 'Disaster Heavies:' Relevant Emergency Preparedness Information for People with Disabilities, Part II**

[www.ilru.org/html/training/webcasts/archive/2007/11-16-JK.html](http://www.ilru.org/html/training/webcasts/archive/2007/11-16-JK.html)

Presented by June Kailes, Disability Policy Consultant on November 16, 2007

### **Webcast: Disaster Preparedness for Individuals with Disabilities**

[www.ilru.org/html/training/webcasts/archive/2006/12-13-JB.html](http://www.ilru.org/html/training/webcasts/archive/2006/12-13-JB.html)

Presented by Jacquie Brennan on Wednesday, December 13, 2006

### **Webcast: Disaster Relief Strategies for Individuals**

[www.ilru.org/html/training/webcasts/archive/2005/09-14-LF.html](http://www.ilru.org/html/training/webcasts/archive/2005/09-14-LF.html)

Presented by Lex Frieden, Director, ILRU, and Mark Johnson, Director of Advocacy, Shepherd Center on September 14, 2005

**Webcast: Saving Lives: Including People with Disabilities in Emergency Planning**

[www.ilru.org/html/training/webcasts/archive/2005/04-27-PP.htm](http://www.ilru.org/html/training/webcasts/archive/2005/04-27-PP.htm)

Presented by Patricia Pound on April 27, 2005

**Webcast: Disaster Mitigation and Persons with Disabilities**

[www.ilru.org/html/training/webcasts/archive/2003/08-27-PB.html](http://www.ilru.org/html/training/webcasts/archive/2003/08-27-PB.html)

Presented by Peter Blanck, James Schmeling, Alan Dinsmore and Elizabeth Davis on August 27, 2003

**Webcast: Disaster Preparation for People with Disabilities**

[www.ilru.org/html/training/webcasts/archive/2003/05-07JK.html](http://www.ilru.org/html/training/webcasts/archive/2003/05-07JK.html)

Presented by June Isaacson Kailes on May 7, 2003

**Webcast: National Organization on Disability Conference on Emergency Preparedness for People with Disabilities**

[www.tvworldwide.com/events/NOD/player.cfm](http://www.tvworldwide.com/events/NOD/player.cfm)

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## **Emergency Preparedness and Planning**

### **People with Disabilities**

**Disaster Planning, Response and Recovery (The Florida Institute for Family Involvement)**

[www.fifionline.org/disaster\\_plan.php](http://www.fifionline.org/disaster_plan.php)

**Disaster Preparedness for People with Disabilities**

[www.disabilityresources.org/DISASTER.html](http://www.disabilityresources.org/DISASTER.html)

**Disaster Preparedness for People with Disabilities (United Spinal Association)**

[www.unitedspinal.org/publications/msqr/?p=105](http://www.unitedspinal.org/publications/msqr/?p=105)

**Disaster Resources for People with Disabilities and Emergency Managers**

[www.jjk.com/disaster.html](http://www.jjk.com/disaster.html)

**Emergency Preparedness and Individuals with Disabilities**

[www.dotcr.ost.dot.gov/asp/emergencyprep.asp](http://www.dotcr.ost.dot.gov/asp/emergencyprep.asp)

**Emergency Preparedness: Taking Responsibility for Your Safety - Tips for People with Activity Limitations and Disabilities (County of Los Angeles, Office of Emergency Management)**

[www.cert-la.com/ESP/ESP-Disabilities-Guide-2006.pdf](http://www.cert-la.com/ESP/ESP-Disabilities-Guide-2006.pdf) (PDF file)

**Emergency Power Planning for People Who Use Electricity and Battery Dependent Assistive Technology and Medical Devices**

[www.jjk.com/techartV4.doc](http://www.jjk.com/techartV4.doc) (Word file)

**Fire Risks for the Blind or Visually Impaired (United States Fire Administration)**

[www.usfa.dhs.gov/downloads/txt/publications/fa-205.txt](http://www.usfa.dhs.gov/downloads/txt/publications/fa-205.txt)

**Fire Risks for the Deaf or Hard of Hearing (United States Fire Administration)**

[www.usfa.dhs.gov/downloads/txt/publications/fa-202.txt](http://www.usfa.dhs.gov/downloads/txt/publications/fa-202.txt)

**Fire Risks for the Mobility Impaired (United States Fire Administration)**

[www.usfa.dhs.gov/downloads/txt/publications/fa-204.txt](http://www.usfa.dhs.gov/downloads/txt/publications/fa-204.txt)

**Individuals with Special Needs (Federal Emergency Management Agency)**

[www.fema.gov/plan/prepare/specialplans.shtm](http://www.fema.gov/plan/prepare/specialplans.shtm)

**Personal Preparedness Planning (The Interagency Coordinating Council on Emergency Preparedness and Individuals with Disabilities)**

[www.disabilitypreparedness.gov/ppp/index.htm](http://www.disabilitypreparedness.gov/ppp/index.htm)

**Preparedness Information for Seniors & People with Disabilities (The American National Red Cross)**

[www.redcross.org/services/disaster/0,1082,0\\_603\\_00.html](http://www.redcross.org/services/disaster/0,1082,0_603_00.html)

**Preparing for Disaster for People with Disabilities and Other Special Needs (Federal Emergency Management Agency)**

[www.fema.gov/txt/library/pfd\\_all.txt](http://www.fema.gov/txt/library/pfd_all.txt)

**Preparing People with Disabilities for Evacuation, Shelter, and Recovery During National Emergencies**

[http://nationalservicerresources.org/epicenter/practices/index.php?ep\\_action=view&ep\\_id=1144](http://nationalservicerresources.org/epicenter/practices/index.php?ep_action=view&ep_id=1144)

**Removing the Barriers: A Fire Safety Fact Sheet for People with Disabilities and Their Caregivers (United States Fire Administration)**

[www.usfa.dhs.gov/downloads/pdf/fswy22.pdf](http://www.usfa.dhs.gov/downloads/pdf/fswy22.pdf) (PDF file)

**Resources on Accessible Emergency Notification, Communication, and Preparedness (Gallaudet University)**

<http://tap.gallaudet.edu/Emergency/Nov05Conference/Emergency-Resources.asp>

**Survival Products for Your Emergency Protection**

[www.getreadygear.com/index.asp?PageAction=Custom&ID=4](http://www.getreadygear.com/index.asp?PageAction=Custom&ID=4)

**Tips for Seniors and People with Disabilities: Personal Emergency Preparedness**

## **Checklist for People with Disabilities (The American National Red Cross)**

[www.redcross.org/services/disaster/beprepared/checklist.html](http://www.redcross.org/services/disaster/beprepared/checklist.html)

## **Fire Safety for Wheelchair Users at Work and at Home (PDF)**

[www.unitedspinal.org/pdf/WheelchairFireSafety.pdf](http://www.unitedspinal.org/pdf/WheelchairFireSafety.pdf)

Produced by the United Spinal Association, this FREE booklet provides information about getting out of a building caught on fire, new building codes, and protocols and procedures. The booklet was created for a broad audience, including people who use wheelchairs, building code officials, building owners, and managers.

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## **Local, State, and Federal Governments**

### **An ADA Guide for Local Governments: Making Community Emergency Preparedness and Response Programs Accessible to People with Disabilities**

[www.usdoj.gov/crt/ada/emergencyprep.htm](http://www.usdoj.gov/crt/ada/emergencyprep.htm)

### **Preparing the Workplace for Everyone: Accounting for the Needs of People with Disabilities: A Framework of Emergency Preparedness Guidelines for Federal Agencies**

[www.dol.gov/odep/pubsep/preparing.htm](http://www.dol.gov/odep/pubsep/preparing.htm)

### **U.S. Department of Justice ADA Best Practices Tool Kit for State and Local Governments**

- Chapter 4: 9-1-1 and Emergency Communications Services  
[www.ada.gov/pcatoolkit/chap4toolkit.htm](http://www.ada.gov/pcatoolkit/chap4toolkit.htm)
- Chapter 7: Emergency Management under Title II of the ADA  
[www.ada.gov/pcatoolkit/chap7emergencymgmt.htm](http://www.ada.gov/pcatoolkit/chap7emergencymgmt.htm)
- Chapter 7, Addendum 1: Title II Checklist (Emergency Management)  
[www.ada.gov/pcatoolkit/chap7emergencymgmtadd1.htm](http://www.ada.gov/pcatoolkit/chap7emergencymgmtadd1.htm)
- Chapter 7, Addendum 2: The ADA and Emergency Shelters: Access for All in Emergencies and Disasters  
[www.ada.gov/pcatoolkit/chap7shelterprog.htm](http://www.ada.gov/pcatoolkit/chap7shelterprog.htm)
- Chapter 7, Addendum 3: ADA Checklist for Emergency Shelters  
[www.ada.gov/pcatoolkit/chap7shelterchk.htm](http://www.ada.gov/pcatoolkit/chap7shelterchk.htm)

### **Communicating with People Who Are Deaf or Hard of Hearing: A Guide for Law Enforcement Officers**

[www.ada.gov/lawenfcomm.htm](http://www.ada.gov/lawenfcomm.htm) (HTML)

[www.ada.gov/lawenfcomm.pdf](http://www.ada.gov/lawenfcomm.pdf) (PDF)

### **Model Policy for Law Enforcement on Communicating with People Who are Deaf or Hard of Hearing**

[www.ada.gov/lawenfmodpolicy.htm](http://www.ada.gov/lawenfmodpolicy.htm) (HTML)

[www.ada.gov/lawenfmodpolicy.pdf](http://www.ada.gov/lawenfmodpolicy.pdf) (PDF)

### **Access to 9-1-1 and Telephone Emergency Services**

[www.ada.gov/911ta.htm](http://www.ada.gov/911ta.htm) (HTML)

[www.ada.gov/911ta.pdf](http://www.ada.gov/911ta.pdf) (PDF)

### **Federal Communication Commission (FCC) Public Safety & Homeland Security Bureau Disability Resources**

[www.fcc.gov/pshs/clearinghouse/persons-with-disabilities.html](http://www.fcc.gov/pshs/clearinghouse/persons-with-disabilities.html)

This agency is responsible for developing, recommending, and administering the FCC's policies pertaining to public safety communications issues.

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## **Employment Settings**

### **Effective Emergency Preparedness Planning: Addressing the Needs of Employees with Disabilities (U.S. Department of Labor)**

[www.dol.gov/odep/pubs/fact/effective.htm](http://www.dol.gov/odep/pubs/fact/effective.htm)

### **Emergency Evacuation of People with Physical Disabilities from Buildings: 2004 Conference Proceedings**

[www.icdr.us/documents/pwd-emergency-evac.doc](http://www.icdr.us/documents/pwd-emergency-evac.doc) (Word file)

### **Emergency Preparedness for People with Disabilities (U.S. Department of Transportation)**

[www.drc.dot.gov/emergencypreparednesspolicy.doc](http://www.drc.dot.gov/emergencypreparednesspolicy.doc) (Word file)

### **Emergency Procedures for Employees with Disabilities in Office Occupancies (Federal Emergency Management Agency and United States Fire Administration)**

[www.usfa.dhs.gov/downloads/txt/publications/fa-154.txt](http://www.usfa.dhs.gov/downloads/txt/publications/fa-154.txt)

### **Employers' Guide to Including Employees with Disabilities in Emergency Evacuation Plans (Job Accommodation Network, Office of Disability Employment Policy of the U.S. Department of Labor)**

[www.jan.wvu.edu/media/emergency.html](http://www.jan.wvu.edu/media/emergency.html)

### **Preparing the Workplace for Everyone: Accounting for the Needs of People with Disabilities: A Framework of Emergency Preparedness Guidelines for Federal Agencies**

[www.dol.gov/odep/pubs/ep/preparing.htm](http://www.dol.gov/odep/pubs/ep/preparing.htm)

### **Ten Ways to Make Yourself Safe at Work**

[www.icanonline.net/news/fullpage.cfm?articleid=B0547F84-4752-42B7-81592B326706E119](http://www.icanonline.net/news/fullpage.cfm?articleid=B0547F84-4752-42B7-81592B326706E119)

## **Emergency Managers, Responders, Service Providers, Caregivers**

### **GEMA Tips for First Responders (PDF file)**

[www.gema.ga.gov/ohsgemaweb.nsf/1b4bb75d6ce841c88525711100558b9d/acc9c204e00ea852852573c90063721f/\\$FILE/TIPS%20Guide%20for%20First%20Responders.pdf](http://www.gema.ga.gov/ohsgemaweb.nsf/1b4bb75d6ce841c88525711100558b9d/acc9c204e00ea852852573c90063721f/$FILE/TIPS%20Guide%20for%20First%20Responders.pdf)

### **Interactive Map of Federal, Regional, State, and Local Disability-Related Emergency Management Resources**

[www.nod.org/EPIResources/interactive\\_map.html](http://www.nod.org/EPIResources/interactive_map.html)

As a service to first responders, emergency managers and people with disabilities, The National Organization on Disability (NOD) Emergency Preparedness Initiative (EPI) developed the interactive map of federal, regional, state, and local disability-related emergency management resources. Click on the map or on the name of a state or territory to view a list of links to disability & emergency preparedness resources in that state.

### **Emergency Managers, Responders, Service & Care Providers (The Interagency Coordinating Council on Emergency Preparedness and Individuals with Disabilities)**

[www.disabilitypreparedness.gov/emrscp/index.htm](http://www.disabilitypreparedness.gov/emrscp/index.htm)

### **Tips for First Responders (Center for Development and Disability, University of New Mexico)**

[http://cdd.unm.edu/products/tips\\_web020205.pdf](http://cdd.unm.edu/products/tips_web020205.pdf) (PDF file)

### **Training Rescue Workers (Disabled People and Disaster Planning)**

[www.citycent.com/dp2/rescue.htm](http://www.citycent.com/dp2/rescue.htm)

## **Shelters**

### **ADA Checklist for Emergency Shelters**

<http://www.ada.gov/shleterck.htm>

### **Managing Shelters (Disabled People and Disaster Planning)**

[www.citycent.com/dp2/shelters.htm](http://www.citycent.com/dp2/shelters.htm)

### **Points of Service--Food, Water, Financial Aid, etc. (Disabled People and Disaster Planning)**

[www.citycent.com/dp2/service.htm](http://www.citycent.com/dp2/service.htm)

## Evacuation Procedures

**Emergency Evacuation Preparedness Guide: A Guide for People with Disabilities and Other Activity Limitations (Western University of Health Sciences)**

[www.cdihp.org/evacuation/toc.html](http://www.cdihp.org/evacuation/toc.html)

**Evacuating Wheelchair Users (Disabled People and Disaster Planning)**

[www.citycent.com/dp2/wheelchair.htm](http://www.citycent.com/dp2/wheelchair.htm)

**Access Board Resources on Emergency Evacuation and Disaster Preparedness**

[www.access-board.gov/evac.htm](http://www.access-board.gov/evac.htm)

**Access Board Emergency Evacuation Procedures**

[www.access-board.gov/evacplan.htm](http://www.access-board.gov/evacplan.htm)

**Fact Sheet on Obtaining and Using Employee Medical Information as Part of Emergency Evacuation Procedures**

[www.eeoc.gov/facts/evacuation.html](http://www.eeoc.gov/facts/evacuation.html)

**Accommodation and Compliance Series: Employers' Guide to Including Employees with Disabilities in Emergency Evacuation Plans**

[www.jan.wvu.edu/media/emergency.html](http://www.jan.wvu.edu/media/emergency.html)

## Disability-Specific Issues Related to Emergency Preparedness

### **Accessible Emergency Notification**

**Accessible Emergency Notification and Communication: State of the Science Conference (Gallaudet University)**

<http://tap.gallaudet.edu/emergency/nov05conference/emergencycommconf.asp>

**Accessibility of Emergency Video Programming to Persons with Hearing and Visual Disabilities (Federal Communications Commission)**

[www.fcc.gov/cgb/consumerfacts/emergencyvideo.html](http://www.fcc.gov/cgb/consumerfacts/emergencyvideo.html)

**Reminder to Video Programming Distributors of Need to Make Emergency Information Regarding Hurricane Katrina Evacuation and Relief Efforts Accessible to Persons with Hearing or Vision Disabilities (Federal**

**Communications Commission)**

[http://hraunfoss.fcc.gov/edocs\\_public/attachmatch/DA-05-2438A1.doc](http://hraunfoss.fcc.gov/edocs_public/attachmatch/DA-05-2438A1.doc) (Word file)

**Resources on Accessible Emergency Notification, Communication, and Preparedness**

<http://tap.gallaudet.edu/Emergency/Nov05Conference/Emergency-Resources.asp>

**Special-Needs NOAA Weather Radio for Deaf and Hard-of-Hearing Individuals (National Oceanic and Atmospheric Administration)**

[www.nssl.noaa.gov/users/wood/public\\_html/NWR/spc-nds-nwr.html](http://www.nssl.noaa.gov/users/wood/public_html/NWR/spc-nds-nwr.html)

**Service Animals and Pets**

**Animals in Public Evacuation Centers (Centers for Disease Control and Prevention)**

[www.bt.cdc.gov/disasters/animalspubevac.asp](http://www.bt.cdc.gov/disasters/animalspubevac.asp)

**Pets Evacuation and Transportation Standards Act of 2006 (The White House)**

[www.whitehouse.gov/news/releases/2006/10/20061006-15.html](http://www.whitehouse.gov/news/releases/2006/10/20061006-15.html)

**Prepare Yourself: Disaster Readiness Tips for Owners of Pets or Service Animals (National Organization on Disability)**

[www.nod.org/index.cfm?fuseaction=page.viewPage&pageID=1430&nodeID=1&FeatureID=1625&redirected=1&CFID=10239376&CFTOKEN=14876146](http://www.nod.org/index.cfm?fuseaction=page.viewPage&pageID=1430&nodeID=1&FeatureID=1625&redirected=1&CFID=10239376&CFTOKEN=14876146)

**The Humane Society of the United States: Emergency Services Animal Rescue Team**

[www.hsus.org/hsus\\_field/hsus\\_disaster\\_center/](http://www.hsus.org/hsus_field/hsus_disaster_center/)

**American Red Cross Animal Safety Page**

[www.prepare.org/animal/animal.htm](http://www.prepare.org/animal/animal.htm) and  
[www.redcross.org/services/disaster/0,1082,0\\_604\\_,00.html](http://www.redcross.org/services/disaster/0,1082,0_604_,00.html)

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**National Initiatives and Resource Centers**

**Center for Disability and Special Needs Preparedness**

[www.disabilitypreparedness.org](http://www.disabilitypreparedness.org)

**Disability Preparedness Resource Center**

[www.disabilitypreparedness.gov](http://www.disabilitypreparedness.gov)

**Interagency Coordinating Council on Emergency Preparedness and Individuals with Disabilities**

[www.dhs.gov/xprepresp/committees/editorial\\_0591.shtm](http://www.dhs.gov/xprepresp/committees/editorial_0591.shtm)

**National Organization on Disability: Emergency Preparedness Initiative**

[www.nod.org/index.cfm?fuseaction=Page.viewPage&pageId=1564](http://www.nod.org/index.cfm?fuseaction=Page.viewPage&pageId=1564)

**Prepare.org**

[www.prepare.org/index.htm](http://www.prepare.org/index.htm)

This site was developed by the American Red Cross and other community-based organizations to help Americans prepare for natural and human-caused disasters. One of their key goals is to serve the vulnerable population: seniors, children, people with disabilities and animal and pet owners. Materials are available in English and multiple foreign languages. Also available: Free Online Preparedness Training Module.

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## **Federal and State Emergency Management Agencies**

**Federal Emergency Management Agency**

[www.fema.gov](http://www.fema.gov)

**Alabama Emergency Management Agency**

<http://ema.alabama.gov/>

**Florida Division of Emergency Management**

[www.floridadisaster.org](http://www.floridadisaster.org)

**Georgia Emergency Management Agency**

[www.gema.state.ga.us](http://www.gema.state.ga.us)

**Kentucky Division of Emergency Management**

<http://kyem.ky.gov/>

**Mississippi Emergency Management Agency**

[www.msema.org](http://www.msema.org)

**North Carolina Division of Emergency Management**

[www.nccrimecontrol.org/Index2.cfm?a=000003,000010](http://www.nccrimecontrol.org/Index2.cfm?a=000003,000010)

**South Carolina Emergency Management Agency**

[www.scemd.org](http://www.scemd.org)

**Tennessee Emergency Management Agency**

[www.tnema.org](http://www.tnema.org)

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## Best Practices for Emergency Preparedness

“A **best practice** is a technique or method that, through experience and research, has proven to reliably lead to a desired result.”

(Source: [http://searchsoftwarequality.techtarget.com/sDefinition/0,,sid92\\_gci498678,00.html](http://searchsoftwarequality.techtarget.com/sDefinition/0,,sid92_gci498678,00.html))

**Emergency Preparedness Guide for Citizens with Disabilities (Texas City, TX)**  
[www.texas-city-tx.org/EmergencyPreparednessDisability.htm](http://www.texas-city-tx.org/EmergencyPreparednessDisability.htm)

**Ready New York for Seniors & People with Disabilities (New York City Office of Emergency Management)**  
[www.nyc.gov/html/oem/html/ready/seniors\\_guide.shtml](http://www.nyc.gov/html/oem/html/ready/seniors_guide.shtml)

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## Disaster Relief: After the Disaster

### General Resources

#### **Disaster Relief Resources**

[www.consumer-action.org/english/articles/disaster\\_relief\\_resources/](http://www.consumer-action.org/english/articles/disaster_relief_resources/)

#### **Child Welfare Information Gateway - Mental Health Services in Disasters/Major Traumas**

[www.childwelfare.gov/highlights/disaster/mental.cfm](http://www.childwelfare.gov/highlights/disaster/mental.cfm)

#### **Resources for Helping Children Deal with Disasters**

[www.aucd.org/template/news.cfm?news\\_id=3003&id=26&parent=26](http://www.aucd.org/template/news.cfm?news_id=3003&id=26&parent=26)

The National TA Center at United Advocates for Children and Families (UACF) recently released a set of resources offering help for individuals who are physically, psychologically, or emotionally impacted from the effects of natural disasters. The resources offer advice and tips for communities to prepare for and deal with the repercussions of hurricanes and other disasters. The following resources can be found on the Association of University Centers on Disabilities' (AUCD) website:

- After the Storm: A Guide to Help Children Cope With the Psychological Effects of a Hurricane
- Disaster Preparedness for Families of Children With Special Needs
- After the Disaster: A Children's Mental Health Checklist
- Emergencies, Mental Health, and Traumatic Stress
- Disaster Preparedness for Children
- Mental Health Services in Disasters/Major Traumas

## **Service and Relief Organizations**

### **Red Cross**

[www.redcross.org](http://www.redcross.org)

### **Red Cross Specific Hurricane Resources**

[www.redcross.org/news/ds/hurricanes/2005/index.html](http://www.redcross.org/news/ds/hurricanes/2005/index.html)

### **Salvation Army**

[www.salvationarmyusa.org/usn/www\\_usn.nsf](http://www.salvationarmyusa.org/usn/www_usn.nsf)

### **United Way**

<http://national.unitedway.org/>

## **Government Agencies**

### **Food Stamp Information Hotlines by State**

[www.fns.usda.gov/fsp/contact\\_info/hotlines.htm](http://www.fns.usda.gov/fsp/contact_info/hotlines.htm)

## **Insurance**

### **Hurricane Insurance Information Center**

[www.disasterinformation.org/disaster2/home/](http://www.disasterinformation.org/disaster2/home/)

### **State Insurance Department Websites**

[www.naic.org/state\\_web\\_map.htm](http://www.naic.org/state_web_map.htm)

## **Rebuilding the Community**

### **Rebuilding Accessible Communities**

[www.adata.org/resources/rebuilding/index.html](http://www.adata.org/resources/rebuilding/index.html)

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## **Research and Reports**

### **Disaster Mitigation for Persons with Disabilities: Fostering a New Dialogue**

[www.annenberg.northwestern.edu/pubs/disada/](http://www.annenberg.northwestern.edu/pubs/disada/)

### **Disaster Services and 'Special Needs': Term of Art or Meaningless Term**

[www2.ku.edu/~rrtcpbs/findings/pdfs/SpecialsNeeds.pdf](http://www2.ku.edu/~rrtcpbs/findings/pdfs/SpecialsNeeds.pdf) (PDF file)

**Emergency Evacuation of People with Physical Disabilities from Buildings: 2004 Conference Proceedings**

[www.icdr.us/documents/pwd-emergency-evac.doc](http://www.icdr.us/documents/pwd-emergency-evac.doc) (Word file)

**Emergency Management Research and People with Disabilities: A Resource Guide (U.S. Department of Education)**

[www.ed.gov/rschstat/research/pubs/guide-emergency-management-pwd.pdf](http://www.ed.gov/rschstat/research/pubs/guide-emergency-management-pwd.pdf) (PDF file)

**Emergency Preparedness for People with Disabilities and Other Special Needs: Another Look after Katrina**

[www.disabilitypreparedness.org/NEW%20DPC%20WEB%20PAGE/Emergency%20Planning%20for%20People%20With%20Disabilities%20and%20Other%20Special%20needs%20-%20article%20revised%209-19-05.pdf](http://www.disabilitypreparedness.org/NEW%20DPC%20WEB%20PAGE/Emergency%20Planning%20for%20People%20With%20Disabilities%20and%20Other%20Special%20needs%20-%20article%20revised%209-19-05.pdf) (PDF file)

**Executive Order: The White House — Individuals with Disabilities in Emergency Preparedness (July 22, 2004)**

[www.whitehouse.gov/news/releases/2004/07/20040722-10.html](http://www.whitehouse.gov/news/releases/2004/07/20040722-10.html)

**Health Challenges for the People of New Orleans (Kaiser Commission on Medicaid and the Uninsured and the Public Opinion and Media Research Program)**

[www.kff.org/kaiserpolls/upload/7659.pdf](http://www.kff.org/kaiserpolls/upload/7659.pdf) (PDF file)

**How the Media Can Assist the Elderly and People with Disabilities During Emergencies**

[www.add-em-conf.com/quarterly\\_reports/2007\\_Jan\\_Mar\\_Reports/KANSAS%20File0013](http://www.add-em-conf.com/quarterly_reports/2007_Jan_Mar_Reports/KANSAS%20File0013)

**Nobody Left Behind: Disaster Preparedness for Persons with Mobility Impairments**

- Home Page: [www2.ku.edu/~rrtcpbs/index.shtml](http://www2.ku.edu/~rrtcpbs/index.shtml)
- Resources: [www2.ku.edu/~rrtcpbs/resources/](http://www2.ku.edu/~rrtcpbs/resources/)
- Power Point Presentations: [www2.ku.edu/~rrtcpbs/powerpoint/index.shtml](http://www2.ku.edu/~rrtcpbs/powerpoint/index.shtml)

**Federal Sector Updates and Implications on Emergency Management Planning and Response (National Council on Disability)**

[www.ncd.gov/newsroom/testimony/2006/rader\\_12-13-06.htm](http://www.ncd.gov/newsroom/testimony/2006/rader_12-13-06.htm)

**National Council on Disability Makes Recommendations to Improve Emergency Preparedness and Response Plans for People with Disabilities in 2006 Hurricane Season**

[www.ncd.gov/newsroom/news/2006/r06-517.htm](http://www.ncd.gov/newsroom/news/2006/r06-517.htm)

**Saving Lives: Including People with Disabilities in Emergency Planning (National Council on Disability)**

[www.ncd.gov/newsroom/publications/2005/saving\\_lives.htm](http://www.ncd.gov/newsroom/publications/2005/saving_lives.htm)

**The Best Laid Plans: The Story of How the Government Ignored Its Own Gulf Coast Hurricane Plans**

[www.citizensforethics.org/files/Katrina%20DHS%20Report.pdf](http://www.citizensforethics.org/files/Katrina%20DHS%20Report.pdf) (PDF file)

**The Impact of Hurricanes Katrina and Rita on People with Disabilities: A Look Back and Remaining Challenges (National Council on Disability)**

[www.ncd.gov/newsroom/publications/2006/hurricanes\\_impact.htm](http://www.ncd.gov/newsroom/publications/2006/hurricanes_impact.htm)

**The Interagency Coordinating Council on Emergency Preparedness and Individuals with Disabilities: National Hurricane Conference Remarks**

[www.dhs.gov/xabout/structure/editorial\\_0842.shtm](http://www.dhs.gov/xabout/structure/editorial_0842.shtm)

**The Needs of People with Psychiatric Disabilities During and After Hurricanes Katrina and Rita: Position Paper and Recommendations (National Council on Disability)**

[www.ncd.gov/newsroom/publications/2006/peopleneeds.htm](http://www.ncd.gov/newsroom/publications/2006/peopleneeds.htm)

**Unsafe Refuge: Why Did So Many Wheelchair Users Die On September 11?**

[www.newmobility.com/articleViewI.E.cfm?id=476](http://www.newmobility.com/articleViewI.E.cfm?id=476)

**U.S. Department of Labor: Emergency Preparedness for People with Disabilities: An Interagency Seminar of Exchange for Federal Managers**

[www.dol.gov/odep/pubs/ep/index.htm](http://www.dol.gov/odep/pubs/ep/index.htm)

**Working Conference on Emergency Management and Individuals with Disabilities and the Elderly**

[www.add-em-conf.com/presentations.htm#State%20and%20Region%20Afternoon%20Sessions%20](http://www.add-em-conf.com/presentations.htm#State%20and%20Region%20Afternoon%20Sessions%20)

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## Designing an Accessible Web Site

### **WebAIM**

[www.webaim.org](http://www.webaim.org)

WebAIM's mission is to expand the potential of the web for people with disabilities by providing the knowledge, technical skills, tools, organizational leadership strategies, and vision that empower organizations to make their own Internet content accessible to people with disabilities. WebAIM provides services and products to a wide variety of clients and partners, including business, government, and K-12 and higher education. Their work includes web site evaluation, site design, training, and web accessibility consulting.

### **WebAIM Guide to Web Accessibility**

[www.webaim.org/products/training](http://www.webaim.org/products/training)

A comprehensive CD-ROM-based training resource that contains the equivalent of over 1000 printed pages of instructional materials, plus hundreds of examples, simulations, videos, and other accessibility resources.

### **Accessibility of State and Local Government Websites to People with Disabilities**

This five-page publication provides guidance on making state and local government websites accessible.

[www.ada.gov/websites2.htm](http://www.ada.gov/websites2.htm) (HTML)

[www.ada.gov/websites2\\_scrn.pdf](http://www.ada.gov/websites2_scrn.pdf) (PDF- screen version)

[www.ada.gov/websites2\\_prnt.pdf](http://www.ada.gov/websites2_prnt.pdf) (PDF – print version)

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## **Tools You Can Use**

### **Communication Access Information Center**

[www.cartinfo.org/](http://www.cartinfo.org/)

The primary purpose of the Communication Access Information Center is to provide information of use to people employing or in need of Communication Access Realtime Translation (CART), also known as real-time captioning. The site is sponsored by the National Court Reporters Foundation and supported by the National Court Reporters Association's CART Task Force.

### **Registry of Interpreters for the Deaf**

[www.rid.org](http://www.rid.org)

Use this site to search for agencies that provide interpreters and interpreter referral services for persons who are deaf.

### **Accessible Temporary Events: A Planning Guide**

By Ron Mace, Rex Pace and Leslie Young, 2002, 103 pp., \$5.00

This book includes information on how to plan, promote, and provide accessible temporary events such as fairs, festivals, exhibits, concerts, races, tournaments, shows, and rallies. The guide addresses temporary parking locations, portable toilets, signage, and sound amplification systems as well as issues from Disability Awareness to Advanced Planning, Access to the Site, Participating in the Event, Service and Support Facilities as well as Resources available in the community to assist with accessibility.

Note: This publication is available from your local DBTAC -- Call the DBTAC toll-free line at (800) 949-4232 (voice/TTY) to be connected to the center serving your area.

Information is also available on the DBTAC website at [www.adata.org](http://www.adata.org)

### **A Guide to Making Documents Accessible to People Who Are Blind or Visually Impaired**

[www.acb.org/accessible-formats.html](http://www.acb.org/accessible-formats.html)

This document explains how to make print and electronic information available to people with visual impairments in a variety of accessible formats. Consumers who have limited vision or are totally blind have unique access needs.

### **Disability Access Symbols**

[www.gag.org/resources/das.php](http://www.gag.org/resources/das.php)

Produced by the Graphic Artists Guild Foundation, these twelve symbols of accessibility may be used to promote and publicize accessibility of places, programs and other activities for people with various disabilities. The symbols are downloadable from the web site or you may request a copy on computer disk.

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### **DISCLAIMER**

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