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For more information, contact:
Sharon Subadan, Director
Fleet Management Department
Phone: (813) 744-5580
subadans@hillsboroughcounty.org

County Fleet Management Chosen Best In The Nation Two Years In A Row

Hillsborough County Fleet Management has once again been named the number one public sector fleet department in North America by *Government Fleet Magazine* for 2009, becoming the only public fleet to win the honor two years in a row. The magazine also chose Hillsborough County last year as the top fleet in the country.

The County's Fleet Management Department improved from number 91 out of the top 100 Best Fleets in the country in 2007 to number one in 2008. Fleet has attained an overall customer satisfaction rating over 97 percent for the past three fiscal years.

The 100 Best Fleets is an awards program recognizing peak performing operations. Among criteria for winning the recognition is accountability, technology implementation, high trust culture, doing it right the first time, quick efficient turnaround, staff development, and competitive pricing.

"I believe that as an organization, Hillsborough County Fleet Management has continued to demonstrate leadership," Fleet Management Director Sharon Subadan said. "The economic and fiscal challenges that are facing our local municipalities have presented fleets with new and unique opportunities to be creative and effective. We have once again made strides in meeting this challenge and will continue to do so. We are humbled yet pleased to be recognized for the second consecutive year."

Fleet Management has also received the *Blue Seal of Excellence* from the National Institute for Automotive Service Excellence (ASE) at all four locations. To receive the ASE honor, fleet garages must have at least 75 percent of their technicians who perform diagnosis and repairs ASE certified, and at least one technician must be ASE certified in each area of service offered. Fleet Management has met and exceeded the requirement with 30 Fleet technicians (88%) holding 239 individual ASE and Emergency Vehicle Technician (EVT) certifications.

Hillsborough County's Department of Fleet Management maintains more than 3,800 vehicles or motor equipment including hybrid vehicles, and vehicles that can run on Ethanol-85, as well as bio-diesel.

Media only: Contact Carol Michel, Community Relations Coordinator, (813) 272-9515.