



**Hillsborough County**  
**CONSUMER PROTECTION AGENCY**  
**Consumer Complaint Form**

1101 East 139<sup>th</sup> Avenue  
Tampa, Florida 33613-3420  
Telephone: (813) 903-3430  
Fax: (813) 903-3432

**INSTRUCTIONS AND INFORMATION**

- Complete Complaint Information On The Other Side Of This Page. Use Additional Pages, If Needed
- Please Print or Type **Legibly**
- Enter Your Name, Address, and Telephone Number
- Enter the Company's Name, Address, and Telephone Number That Your Complaint Is Against
- Explain Your Complaint By Telling Us:

What Happened?

When And Where Did It Happen?

What Steps Have You Taken To Resolve The Complaint?

- Include **Two Copies** Of All Supporting Documents:

Contracts

Canceled Checks

Warranties

Bills

Estimates

Leases

- Sign and Return This Complaint Form, With **Two Copies** Of Each of Your Supporting Documents To:

**Consumer Protection Agency**  
**1101 East 139<sup>th</sup> Avenue**  
**Tampa, Florida 33613-3420**

You will be contacted directly or receive a confirmation letter from the Consumer Protection Agency within **15 days after our receipt** of your complaint

**To ensure that we are able to act upon your complaint as quickly as possible, please make sure that you complete this form in its entirety and submit copies of all your supporting documents. Forms not fully completed (including your signature and date) or lacking copies of all supporting documents may delay the investigation of your claim. If you have any questions on completing the complaint form, please call us at (813) 903-3430.**

**PLEASE NOTE:**

**ALL DOCUMENTS AND ATTACHMENTS SUBMITTED WITH THIS COMPLAINT ARE SUBJECT TO PUBLIC INSPECTION PURSUANT TO CHAPTER 119, FLORIDA STATUTES.**